

TERMS & CONDITION

WWW.IDMAA.IN ("SITE") IS THE SHOPPING WEBSITE OF IDMAA PRIVATE LIMITED ("IDMAA" OR "WE" OR "OUR"), THAT ALLOWS CONSUMERS TO BROWSE, SELECT AND PURCHASE PRODUCTS ("PRODUCTS" OR "GOODS") FROM THE SITE. THIS SITE AND ALL TRANSACTIONS HEREIN ARE OPERATED AND MANAGED BY IDMAA. IDMAA SHALL SOLELY BE RESPONSIBLE FOR FULFILLMENT OF ALL THE ORDERS PLACED THROUGH THE SITE INCLUDING BUT NOT LIMITED TO INVOICING, RECEIPT OF PAYMENT AND DELIVERY OF THE PRODUCTS TO THE CUSTOMERS.

ACCEPTANCE OF TERMS AND CONDITIONS

EVERY EFFORT HAS BEEN MADE TO ENSURE, THAT THE INFORMATION CONTAINED ON THE SITE IS CORRECT, HOWEVER IDMAA MAKES NO WARRANTY AS TO THE ACCURACY, COMPREHENSIVENESS, OR CORRECTNESS OF ANY PRODUCT(S) ON THE SITE, AND PROVIDES ALL PRODUCT(S) ON AN "AS IS" BASIS. BY USING THIS SITE, YOU ("YOU" OR THE "END USER") AGREE TO THE TERMS AND CONDITIONS ("TERMS AND CONDITIONS" OR "T&C" OR "TERMS" OR "AGREEMENT") THAT WE HAVE PROVIDED. IF YOU DO NOT WISH TO AGREE TO THE OUTLINED TERMS AND CONDITIONS, PLEASE REFRAIN FROM USING THE SITE. THE PRODUCTS/SERVICES AND INFORMATION DISPLAYED ON THE SITE IS AN "INVITATION TO OFFER" TO THE END USER. YOUR ORDER FOR PURCHASE CONSTITUTES YOUR "OFFER" WHICH SHALL BE SUBJECT TO THE TERMS AND CONDITIONS AS LISTED BELOW. IDMAA RESERVES THE RIGHT TO ACCEPT OR REJECT YOUR OFFER. IF YOU HAVE SUPPLIED US WITH YOUR VALID EMAIL ADDRESS, WE WILL NOTIFY YOU BY EMAIL AS SOON AS POSSIBLE TO CONFIRM RECEIPT OF YOUR ORDER AND EMAIL YOU AGAIN TO CONFIRM DETAILS AND THEREFORE PROCESS THE ORDER. OUR ACCEPTANCE OF YOUR ORDER WILL TAKE PLACE UPON DISPATCH OF THE PRODUCT(S) ORDERED. NO ACT OR OMISSION OF IDMAA PRIOR TO THE ACTUAL DISPATCH OF THE PRODUCT(S) ORDERED WILL CONSTITUTE ACCEPTANCE OF YOUR OFFER.

PERSONS WHO CANNOT ENTER INTO LEGALLY BINDING CONTRACT IN ACCORDANCE WITH THE PROVISIONS OF THE INDIAN CONTRACT ACT, 1872 INCLUDING UN-DISCHARGED INSOLVENTS ETC. ARE NOT ENTITLED TO USE THE SITE. PERSONS UNDER THE AGE OF 18 YEARS CANNOT TRANSACT THROUGH THE SITE. THE SITE IS FREELY ACCESSIBLE TO THE END USER HOWEVER; THE END USER WILL HAVE TO REGISTER WITH IDMAA AND CREATE THEIR INDIVIDUAL REGISTRATION ACCOUNT PRIOR TO ANY PURCHASE OF PRODUCTS. ALL REGISTRATION INFORMATION MUST BE CORRECT, COMPLETE AND PROMPTLY UPDATED BY THE END USER EACH TIME IT CHANGES.

IDMAA RESERVES THE RIGHT TO MAKE ANY CHANGES TO OUR TERMS AND CONDITIONS AND/OR OUR PRIVACY POLICY (WHICH IS INCORPORATED HEREIN BY REFERENCE) AS WE DEEM NECESSARY OR DESIRABLE WITHOUT PRIOR NOTIFICATION TO YOU. WE SUGGEST TO YOU, THEREFORE, THAT YOU READ OUR T&C AND PRIVACY POLICY FROM TIME TO TIME IN ORDER THAT YOU STAY INFORMED AS TO ANY SUCH CHANGES. IF WE MAKE CHANGES TO OUR T&C AND

PRIVACY POLICY AND YOU CONTINUE TO USE OUR SITE, YOU ARE IMPLIEDLY AGREEING TO THE REVISED T&C AND PRIVACY POLICY EXPRESSED HEREIN. THIS IS A SUMMARY OF OUR T&C AND PRIVACY POLICY. FOR OUR COMPLETE T&C, PLEASE READ BELOW AND VISIT OUR PRIVACY POLICY.

- Your privacy is important to us and we will protect it. We will not share your personal information with anyone other than those listed in our Privacy Policy
- By placing an order, you make an offer to us to purchase Products you have selected based on standard IDMAA restrictions, merchant-specific restrictions, and on the Terms and Conditions stated below
- You are required to create an account in order to purchase any Product from our Site. This is required so we can provide you with easy access to print your orders, view your past purchases, and modify your preferences
- If you have any questions about these Terms and Conditions, please contact IDMAA on info@idmaa.in

TO READ THE COMPLETE IDMAA TERMS AND CONDITIONS, PLEASE SEE BELOW

BY USING THIS SITE, YOU AGREE THAT YOU ARE LEGALLY ENTITLED TO ENTER INTO A CONTRACT AND YOU AGREE TO THE TERMS AND CONDITIONS THAT IDMAA HAS PROVIDED. IF YOU DO NOT WISH TO AGREE TO THE OUTLINED TERMS AND CONDITIONS, PLEASE REFRAIN FROM USING THE SITE. IN THE SITE, IDMAA PROVIDES END USERS WITH ACCESS TO SALE OF BED AND BATH LINEN ONLINE (THE "SERVICE"). THIS T&C IS EFFECTIVE UPON ACCEPTANCE AND DEVELOPS THE RELATIONSHIP BETWEEN YOU AND IDMAA INCLUDING THE SALE AND SUPPLY OF ANY PRODUCT ON THE SITE. IF THIS T&C CONFLICTS WITH ANY OTHER DOCUMENT, THE T&C WILL PREVAIL FOR THE PURPOSES OF USAGE OF THE SITE. IF YOU DO NOT AGREE TO BE BOUND BY THIS T&C AND THE PRIVACY POLICY, YOU MAY NOT USE THE SITE IN ANY WAY.

- **1. DESCRIPTION OF SERVICES**

IN THE SITE, IDMAA PROVIDES END USERS WITH ACCESS TO PRODUCTS ONLINE. UPON YOUR CLICKING "YES" IN THE OPTIONS MENU WE SHALL BE ENTITLED TO SEND YOU REGULAR UPDATES VIA EMAIL AND OR SMS REGARDING OUR PRODUCT OFFERINGS.

- **2. GENERAL**

THIS AGREEMENT SETS FORTH THE TERMS AND CONDITIONS THAT APPLY TO THE USE OF THIS SITE BY THE END USER. BY USING THIS SITE (OTHER THAN TO READ THIS AGREEMENT FOR THE FIRST TIME), END USER AGREES TO COMPLY WITH ALL OF THE TERMS AND CONDITIONS HEREOF. THE RIGHT TO USE THIS SITE IS PERSONAL TO END-USER AND IS NOT TRANSFERABLE TO ANY OTHER PERSON OR ENTITY. END USER SHALL BE RESPONSIBLE

FOR PROTECTING THE CONFIDENTIALITY OF END USER'S USER ID AND PASSWORD(S), IF ANY. END USER ACKNOWLEDGES THAT, ALTHOUGH THE INTERNET IS OFTEN A SECURE ENVIRONMENT, SOMETIMES THERE ARE INTERRUPTIONS IN SERVICE OR EVENTS THAT ARE BEYOND THE CONTROL OF IDMAA, AND IDMAA SHALL NOT BE RESPONSIBLE FOR ANY DATA LOST WHILE TRANSMITTING INFORMATION ON THE INTERNET. WHILE IT IS IDMAA OBJECTIVE IS TO MAKE THE SITE ACCESSIBLE 24 HOURS PER DAY, 7 DAYS PER WEEK, THE SITE MAY BE UNAVAILABLE FROM TIME TO TIME FOR ANY REASON INCLUDING, WITHOUT LIMITATION, ROUTINE MAINTENANCE. YOU UNDERSTAND AND ACKNOWLEDGE THAT DUE TO CIRCUMSTANCES BOTH WITHIN AND OUTSIDE OF THE CONTROL OF IDMAA, ACCESS TO THE SITE MAY BE INTERRUPTED, SUSPENDED OR TERMINATED FROM TIME TO TIME. IDMAA SHALL HAVE THE RIGHT AT ANY TIME TO CHANGE OR DISCONTINUE ANY ASPECT OR FEATURE OF IDMAA, INCLUDING, BUT NOT LIMITED TO, CONTENT, HOURS OF AVAILABILITY AND EQUIPMENT NEEDED FOR ACCESS OR USE. FURTHER, IDMAA MAY DISCONTINUE DISSEMINATING ANY PORTION OF INFORMATION OR CATEGORY OF INFORMATION, MAY CHANGE OR ELIMINATE ANY TRANSMISSION METHOD AND MAY CHANGE TRANSMISSION SPEEDS OR OTHER SIGNAL CHARACTERISTICS. NOTHING ON THIS SITE CONSTITUTES, OR IS MEANT TO CONSTITUTE, ADVICE OF ANY KIND.

- **3. MODIFIED TERMS**

IDMAA RESERVES THE RIGHT AT ALL TIMES TO DISCONTINUE OR MODIFY ANY OF THE TERMS AND CONDITIONS AND/OR THE PRIVACY POLICY AS MAY BE DEEMED NECESSARY OR DESIRABLE WITHOUT PRIOR NOTIFICATION TO YOU. SUCH CHANGES MAY INCLUDE, AMONG OTHER THINGS, THE ADDING OF CERTAIN FEES OR CHARGES. WE SUGGEST TO YOU, THEREFORE, THAT YOU RE-READ THIS IMPORTANT NOTICE CONTAINING OUR TERMS AND CONDITIONS AND PRIVACY POLICY FROM TIME TO TIME IN ORDER THAT YOU STAY INFORMED AS TO ANY SUCH CHANGES. IF WE MAKE CHANGES TO OUR TERMS AND CONDITIONS AND PRIVACY POLICY AND YOU CONTINUE TO USE OUR SITE, YOU ARE IMPLIEDLY AGREEING TO THE TERMS AND CONDITIONS AND PRIVACY POLICY EXPRESSED HEREIN. ANY SUCH DELETIONS OR MODIFICATIONS SHALL BE EFFECTIVE IMMEDIATELY UPON IDMAA POSTING THEREOF. ANY USE OF IDMAA BY END USER AFTER SUCH NOTICE SHALL BE DEEMED TO CONSTITUTE ACCEPTANCE BY END USER OF SUCH MODIFICATIONS.

- **4. LICENSE AND SITE ACCESS**

IDMAA GRANTS YOU A LIMITED LICENSE TO ACCESS AND MAKE PERSONAL USE OF THE SITE AND THE SERVICE. THIS LICENSE DOES NOT INCLUDE ANY DOWNLOADING OR COPYING OF ACCOUNT INFORMATION FOR THE BENEFIT OF ANOTHER VENDOR OR ANY OTHER THIRD PARTY; CACHING, UNAUTHORIZED HYPERTEXT LINKS TO THE SITE AND THE FRAMING OF ANY

CONTENT AVAILABLE THROUGH THE SITE, UPLOADING, POSTING, OR TRANSMITTING ANY CONTENT THAT YOU DO NOT HAVE A RIGHT TO MAKE AVAILABLE (SUCH AS THE INTELLECTUAL PROPERTY OF ANOTHER PARTY); UPLOADING, POSTING, OR TRANSMITTING ANY MATERIAL THAT CONTAINS SOFTWARE VIRUSES OR ANY OTHER COMPUTER CODE, FILES OR PROGRAMS DESIGNED TO INTERRUPT, DESTROY OR LIMIT THE FUNCTIONALITY OF ANY COMPUTER SOFTWARE OR HARDWARE OR TELECOMMUNICATIONS EQUIPMENT; ANY ACTION THAT IMPOSES OR MAY IMPOSE (IN IDMAA SOLE DISCRETION) AN UNREASONABLE OR DISPROPORTIONATELY LARGE LOAD ON IDMAA INFRASTRUCTURE; OR ANY USE OF DATA MINING, ROBOTS, OR SIMILAR DATA GATHERING AND EXTRACTION TOOLS. YOU MAY NOT BYPASS ANY MEASURES USED BY IDMAA TO PREVENT OR RESTRICT ACCESS TO THE SITE. ANY UNAUTHORIZED USE BY YOU SHALL TERMINATE THE PERMISSION OR LICENSE GRANTED TO YOU BY IDMAA.

- **5. IDMAA USAGE ELIGIBILITY**

THE IDMAA SERVICE IS NOT AVAILABLE TO PERSONS UNDER THE AGE OF 18 OR TO ANY END USERS SUSPENDED OR REMOVED FROM THE SYSTEM BY IDMAA FOR ANY REASON. END USERS MAY NOT HAVE MORE THAN ONE ACTIVE ACCOUNT. ADDITIONALLY, END USERS ARE PROHIBITED FROM SELLING, TRADING, OR OTHERWISE TRANSFERRING THEIR IDMAA ACCOUNT TO ANOTHER PARTY. IF YOU DO NOT QUALIFY, YOU MAY NOT USE THE IDMAA SERVICE OR THE SITE.

- **6. YOUR ACCOUNT**

IN CONSIDERATION OF YOUR USE OF THE SITE, YOU REPRESENT THAT YOU ARE OF LEGAL AGE TO FORM A BINDING CONTRACT AND ARE NOT A PERSON BARRED FROM RECEIVING SERVICES OR GOODS UNDER THE LAWS AS APPLICABLE IN INDIA. YOU ALSO AGREE TO PROVIDE TRUE, ACCURATE, CURRENT AND COMPLETE INFORMATION ABOUT YOURSELF AS PROMPTED BY THE SITE'S REGISTRATION FORM. IF YOU PROVIDE ANY INFORMATION THAT IS UNTRUE, INACCURATE, NOT CURRENT OR INCOMPLETE (OR BECOMES UNTRUE, INACCURATE, NOT CURRENT OR INCOMPLETE), OR IDMAA HAS REASONABLE GROUNDS TO SUSPECT THAT SUCH INFORMATION IS UNTRUE, INACCURATE, NOT CURRENT OR INCOMPLETE, IDMAA HAS THE RIGHT TO SUSPEND OR TERMINATE YOUR ACCOUNT AND REFUSE ANY AND ALL CURRENT OR FUTURE USE OF THE SITE (OR ANY PORTION THEREOF). IF YOU USE THE SITE, YOU ARE RESPONSIBLE FOR MAINTAINING THE CONFIDENTIALITY OF YOUR ACCOUNT AND PASSWORD, AND FOR RESTRICTING ACCESS TO YOUR COMPUTER. YOU AGREE TO ACCEPT RESPONSIBILITY FOR ALL ACTIVITIES THAT OCCUR UNDER YOUR ACCOUNT OR PASSWORD. BECAUSE OF THIS, WE STRONGLY RECOMMEND THAT YOU EXIT FROM YOUR ACCOUNT AT THE END OF EACH SESSION. YOU AGREE TO

NOTIFY IDMAA IMMEDIATELY OF ANY UNAUTHORIZED USE OF YOUR ACCOUNT OR ANY OTHER BREACH OF SECURITY. IDMAA RESERVES THE RIGHT TO REFUSE SERVICE, TERMINATE ACCOUNTS, OR REMOVE OR EDIT CONTENT IN ITS SOLE DISCRETION.

- **7. EQUIPMENT**

END USER SHALL BE RESPONSIBLE FOR OBTAINING AND MAINTAINING ALL TELEPHONE, COMPUTER HARDWARE AND OTHER EQUIPMENT NEEDED FOR ACCESS TO AND USE OF THIS SITE AND ALL CHARGES RELATED THERETO. IDMAA SHALL NOT BE LIABLE FOR ANY DAMAGES TO THE END USER'S EQUIPMENT RESULTING FROM THE USE OF THIS SITE.

- **8. END USER CONDUCT**

THIS SITE AND ANY INDIVIDUAL SITES, CITY-SPECIFIC, OR STATE-SPECIFIC SITES NOW OR HEREINAFTER CONTAINED WITHIN OR OTHERWISE AVAILABLE THROUGH EXTERNAL HYPERLINKS WITH OUR SITE (THE "MICROSITES") ARE PRIVATE PROPERTY. ALL INTERACTIONS ON THIS SITE AND/OR THE MICROSITES MUST COMPLY WITH THESE TERMS AND CONDITIONS. ALTHOUGH WE WELCOME AND ENCOURAGE USER INTERACTION ON OUR SITE, WE DO INSIST AND REQUIRE THAT ALL END USERS RESTRICT ANY AND ALL ACTIVITY IN CONNECTION WITH THE USE OF THIS SITE AND THE MICROSITES TO THAT WHICH INVOLVES LAWFUL PURPOSES ONLY. END USER SHALL NOT POST OR TRANSMIT THROUGH THIS SITE ANY MATERIAL WHICH VIOLATES OR INFRINGES IN ANY WAY UPON THE RIGHTS OF OTHERS, OR ANY MATERIAL WHICH IS UNLAWFUL, THREATENING, ABUSIVE, DEFAMATORY, INVASIVE OF PRIVACY OR PUBLICITY RIGHTS, VULGAR, OBSCENE, PROFANE OR OTHERWISE OBJECTIONABLE, WHICH ENCOURAGES CONDUCT THAT WOULD CONSTITUTE A CRIMINAL OFFENSE, GIVE RISE TO CIVIL LIABILITY OR OTHERWISE VIOLATE ANY LAW, OR WHICH, WITHOUT IDMAA EXPRESS PRIOR, WRITTEN APPROVAL, CONTAINS ADVERTISING OR ANY SOLICITATION WITH RESPECT TO PRODUCTS OR SERVICES. ANY CONDUCT BY AN END USER THAT IN IDMAA EXCLUSIVE DISCRETION RESTRICTS OR INHIBITS ANY OTHER END USER FROM USING OR ENJOYING THIS SITE AND/OR ANY OF THE MICROSITES IS STRICTLY PROHIBITED. END USER SHALL NOT USE THIS SITE OR ANY OF THE MICROSITES TO ADVERTISE OR PERFORM ANY COMMERCIAL, RELIGIOUS, POLITICAL OR NON-COMMERCIAL SOLICITATION, INCLUDING, BUT NOT LIMITED TO, THE SOLICITATION OF USERS OF THIS SITE AND/OR THE MICROSITES TO BECOME USERS OF OTHER ON- OR OFFLINE SERVICES INCLUDING AMONGST OTHERS, SERVICES THAT ARE DIRECTLY OR INDIRECTLY COMPETITIVE OR POTENTIALLY COMPETITIVE WITH IDMAA.

THE FOREGOING PROVISIONS OF THIS SECTION 8 APPLY EQUALLY TO AND ARE FOR THE BENEFIT OF IDMAA, ITS SUBSIDIARIES, AFFILIATES AND ITS

THIRD PARTY CONTENT PROVIDERS AND LICENSORS, AND EACH SHALL HAVE THE RIGHT TO ASSERT AND ENFORCE SUCH PROVISIONS DIRECTLY OR ON ITS OWN BEHALF.

- **9. MONITORING**

IDMAA SHALL HAVE THE RIGHT, BUT NOT THE OBLIGATION, TO MONITOR THE CONTENT OF THE SITE AT ALL TIMES, INCLUDING ANY CHAT ROOMS AND FORUMS THAT MAY HEREINAFTER BE INCLUDED AS PART OF THE SITE, TO DETERMINE COMPLIANCE WITH THIS AGREEMENT AND ANY OPERATING RULES ESTABLISHED BY IDMAA, AS WELL AS TO SATISFY ANY APPLICABLE LAW, REGULATION OR AUTHORIZED GOVERNMENT REQUEST. WITHOUT LIMITING THE FOREGOING, IDMAA SHALL HAVE THE RIGHT TO REMOVE ANY MATERIAL THAT IDMAA, IN ITS SOLE DISCRETION, FINDS TO BE IN VIOLATION OF THE PROVISIONS HEREOF OR OTHERWISE OBJECTIONABLE.

- **10. LICENSE GRANT**

IN ORDER TO PURCHASE PRODUCTS FROM THE SITE, YOU WILL NEED TO PROVIDE YOUR DETAILS PRIOR TO MAKING A PURCHASE OR AT CHECKOUT. AS AN ACCOUNT HOLDER YOU ARE REQUIRED TO PROVIDE IDMAA WITH ACCURATE PERSONAL INFORMATION. PROVISION OF ANOTHER PERSON'S DETAILS AS YOUR OWN WILL NOT BE DEEMED ACCEPTABLE. ANY PERSONAL INFORMATION COLLECTED BY IDMAA SHALL NOT BE DISCLOSED TO ANY THIRD PARTY UNRELATED TO THE IDMAA BUSINESS UNLESS SUCH A DISCLOSURE IS AUTHORISED OR REQUIRED BY LAW, OR YOU HAVE EXPRESSLY CONSENTED TO SUCH A DISCLOSURE. PLEASE ALSO SEE THE PRIVACY POLICY IN THIS REGARD.

- **12. CREDIT CARD/DEBIT CARD/ INTERNET BANKING INFORMATION**

CREDIT CARD INFORMATION COLLECTED FOR THE PURPOSE OF PAYMENT OF PRODUCT(S) PURCHASED AT IDMAA WILL BE STORED SECURELY USING A 128 BIT SECURE SOCKET LAYER ("SSL") TECHNOLOGY. CREDIT CARD INFORMATION WILL BE MASKED ON YOUR ACCOUNT AND WILL NOT BE VISIBLE TO IDMAA CUSTOMER SERVICE OPERATORS. YOU AGREE, UNDERSTAND AND CONFIRM THAT THE CREDIT CARD DETAILS PROVIDED BY YOU FOR AVAILING OF SERVICES ON IDMAA WILL BE CORRECT AND ACCURATE AND YOU SHALL NOT USE THE CREDIT CARD WHICH IS UNLAWFULLY OWNED BY YOU, THUS YOU MUST NOT PAY OR ATTEMPT TO PAY FOR PRODUCT(S) USING FRAUDULENT CREDIT CARD INFORMATION. YOU FURTHER AGREE AND UNDERTAKE TO PROVIDE THE CORRECT AND VALID CREDIT CARD DETAILS TO IDMAA. FURTHER THE SAID INFORMATION WILL NOT BE UTILIZED AND SHARED BY IDMAA WITH ANY THIRD PARTIES UNLESS REQUIRED FOR FRAUD VERIFICATIONS OR BY LAW, REGULATION OR COURT ORDER. IDMAA WILL

NOT BE LIABLE FOR ANY CREDIT CARD FRAUD. THE LIABILITY FOR USE OF A CARD FRAUDULENTLY WILL BE ON YOU AND THE ONUS TO 'PROVE OTHERWISE' SHALL BE EXCLUSIVELY YOURS.

- **13. PRICING INFORMATION**

WE STRIVE TO PROVIDE YOU WITH THE BEST PRICES POSSIBLE ON PRODUCT(S) YOU BUY FROM IDMAA, HOWEVER, IDMAA DOES NOT GUARANTEE THAT THE PRICE WILL BE THE LOWEST IN THE CITY, REGION OR GEOGRAPHY. PRICES AND AVAILABILITY ARE SUBJECT TO CHANGE WITHOUT NOTICE.

WHILE IDMAA STRIVES TO PROVIDE ACCURATE PRODUCT AND PRICING INFORMATION, PRICING OR TYPOGRAPHICAL ERRORS MAY OCCUR. IN THE EVENT THAT A PRODUCT IS LISTED AT AN INCORRECT PRICE OR WITH INCORRECT INFORMATION DUE TO AN ERROR IN PRICING OR PRODUCT INFORMATION, IDMAA MAY, AT ITS DISCRETION, EITHER CONTACT YOU FOR INSTRUCTIONS OR CANCEL YOUR ORDER AND NOTIFY YOU OF SUCH CANCELLATION. IDMAA WILL HAVE THE RIGHT TO MODIFY THE PRICE OF THE PRODUCT AND CONTACT YOU FOR FURTHER INSTRUCTIONS USING THE E-MAIL ADDRESS PROVIDED BY YOU DURING THE TIME OF REGISTRATION, OR CANCEL THE ORDER AND NOTIFY YOU OF SUCH CANCELLATION. IN THE EVENT THAT IDMAA ACCEPTS YOUR ORDER THE SAME SHALL BE DEBITED TO YOUR SOURCE ACCOUNT. THE PAYMENT MAY BE PROCESSED PRIOR TO IDMAA DISPATCH OF THE PRODUCT THAT YOU HAVE ORDERED. IF WE HAVE TO CANCEL THE ORDER AFTER WE HAVE PROCESSED THE PAYMENT, THE SAID AMOUNT WILL BE REVERSED BACK TO YOUR SOURCE ACCOUNT.

- **14. CANCELLATION BY IDMAA**

PLEASE NOTE THAT THERE MAY BE CERTAIN ORDERS THAT WE ARE UNABLE TO ACCEPT AND MUST CANCEL. WE RESERVE THE RIGHT, AT OUR SOLE DISCRETION, TO REFUSE OR CANCEL ANY ORDER FOR ANY REASON. SOME SITUATIONS THAT MAY RESULT IN YOUR ORDER BEING CANCELED INCLUDE LIMITATIONS ON QUANTITIES AVAILABLE FOR PURCHASE, INACCURACIES OR ERRORS IN PRODUCT OR PRICING INFORMATION, OR PROBLEMS IDENTIFIED BY OUR CREDIT AND FRAUD AVOIDANCE DEPARTMENT. WE MAY ALSO REQUIRE ADDITIONAL VERIFICATIONS OR INFORMATION BEFORE ACCEPTING ANY ORDER. WE WILL CONTACT YOU IF ALL OR ANY PORTION OF YOUR ORDER IS CANCELED OR IF ADDITIONAL INFORMATION IS REQUIRED TO ACCEPT YOUR ORDER. IF YOUR ORDER IS CANCELLED AFTER YOUR ACCOUNT HAS BEEN DEBITED, THE SAID AMOUNT WILL BE REVERSED BACK IN YOUR SOURCE ACCOUNT.

- **15. CANCELLATIONS BY THE CUSTOMER**

IN CASE OF REQUESTS FOR ORDER CANCELLATIONS, IDMAA RESERVES THE RIGHT TO ACCEPT OR REJECT REQUESTS FOR ORDER CANCELLATIONS FOR ANY REASON. AS PART OF USUAL BUSINESS PRACTICE, IF WE RECEIVE A CANCELLATION NOTICE AND THE ORDER HAS NOT BEEN PROCESSED / APPROVED BY US, WE SHALL CANCEL THE ORDER AND REFUND THE ENTIRE AMOUNT.

WE WILL NOT BE ABLE TO CANCEL ORDERS THAT HAVE ALREADY BEEN PROCESSED. FOR CANCELLATION OF ORDERS THAT HAVE BEEN DISPATCHED PLEASE REFER TO OUR RETURNS SECTION BELOW. IDMAA HAS THE FULL RIGHT TO DECIDE WHETHER AN ORDER HAS BEEN PROCESSED OR NOT. THE CUSTOMER AGREES NOT TO DISPUTE THE DECISION MADE BY IDMAA AND ACCEPT IDMAA DECISION REGARDING THE CANCELLATION.

IDMAA ALSO RESERVES THE RIGHT TO CANCEL YOUR ORDER IN CASE OF:
Problems identified by our credit and fraud avoidance department.

Inaccuracies or errors in Product or pricing information.

Limitations on quantities available for purchase.

We may also require additional verifications or information before accepting any order. We will contact you if all or any portion of your order is cancelled or if additional information is required to accept your order. If your order is cancelled after your Account has been charged, the said amount will be returned back in your source Account.

If you'd like to discuss canceling an order, email us at info@idmaa.in or talk to our customer support.

- **16. FRAUDULENT /DECLINED TRANSACTIONS**

IDMAA RESERVES THE RIGHT TO RECOVER THE COST OF PRODUCTS, COLLECTION CHARGES AND LAWYERS FEES FROM PERSONS USING THE SITE FRAUDULENTLY. IDMAA RESERVES THE RIGHT TO INITIATE LEGAL PROCEEDINGS AGAINST SUCH PERSONS FOR FRAUDULENT USE OF THE SITE AND ANY OTHER UNLAWFUL ACTS OR OMISSIONS IN BREACH OF THESE TERMS AND CONDITIONS.

- **17. SUBMITTED CONTENT**

IDMAA DOES NOT CLAIM OWNERSHIP OF ANY MATERIALS YOU MAKE AVAILABLE THROUGH THE SITE. AT IDMAA SOLE DISCRETION, SUCH MATERIALS MAY BE INCLUDED IN THE SERVICE IN WHOLE OR IN PART OR IN A MODIFIED FORM. WITH RESPECT TO SUCH MATERIALS YOU SUBMIT OR MAKE AVAILABLE FOR INCLUSION ON THE SITE, YOU GRANT IDMAA A PERPETUAL, IRREVOCABLE, NON-TERMINABLE, WORLDWIDE, ROYALTY-FREE AND NON-EXCLUSIVE LICENSE TO USE, COPY, DISTRIBUTE, PUBLICLY DISPLAY, MODIFY, CREATE DERIVATIVE WORKS, AND SUBLICENSE SUCH MATERIALS OR ANY PART OF SUCH MATERIALS. YOU HEREBY REPRESENT, WARRANT AND COVENANT THAT ANY MATERIALS YOU PROVIDE DO NOT

INCLUDE ANYTHING (INCLUDING, BUT NOT LIMITED TO, TEXT, IMAGES, MUSIC OR VIDEO) TO WHICH YOU DO NOT HAVE THE FULL RIGHT TO GRANT THE LICENSE SPECIFIED.

- **18. COLOR**

IDMAA HAS MADE ALL ATTEMPTS TO EXHIBIT THE COLOURS OF THE PRODUCTS THAT APPEAR ON THE SITE AS ACCURATELY AS POSSIBLE. HOWEVER, IDMAA DO NOT GUARANTEE ANY CHANGE IN COLOUR AS SEEN BY YOU OWING TO THE ACTUAL COLOURS OF YOUR MONITOR/SCREEN AND FURTHER DOES NOT GUARANTEE THAT YOUR MONITOR'S DISPLAY OF ANY COLOUR WILL BE ACCURATE.

- **19. DISCLAIMER OF WARRANTY**

ALL CONTENT, PRODUCTS, AND SERVICES ON THE SITE, OR OBTAINED FROM A WEBSITE TO WHICH THE SITE IS LINKED (A "LINKED SITE") ARE PROVIDED TO YOU "AS IS" WITHOUT WARRANTY OF ANY KIND EITHER EXPRESS OR IMPLIED INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, SECURITY OR ACCURACY. IDMAA DOES NOT ENDORSE AND IS NOT RESPONSIBLE FOR (A) THE ACCURACY OR RELIABILITY OF ANY OPINION, ADVICE OR STATEMENT MADE THROUGH THE SITE BY ANY PARTY OTHER THAN IDMAA, (B) ANY CONTENT PROVIDED ON LINKED SITES OR (C) THE CAPABILITIES OR RELIABILITY OF ANY PRODUCT OR SERVICE OBTAINED FROM A LINKED SITE. UNDER NO CIRCUMSTANCE WILL IDMAA BE LIABLE FOR ANY LOSS OR DAMAGE CAUSED BY A END USER'S RELIANCE ON INFORMATION OBTAINED THROUGH THE SITE OR A LINKED SITE, OR END USER'S RELIANCE ON ANY PRODUCT OR SERVICE OBTAINED FROM A LINKED SITE. IT IS THE RESPONSIBILITY OF THE END USER TO EVALUATE THE ACCURACY, COMPLETENESS OR USEFULNESS OF ANY OPINION, ADVICE OR OTHER CONTENT AVAILABLE THROUGH THE SITE, OR OBTAINED FROM A LINKED SITE. PLEASE SEEK THE ADVICE OF PROFESSIONALS, AS APPROPRIATE, REGARDING THE EVALUATION OF ANY SPECIFIC OPINION, ADVICE, PRODUCT, SERVICE, OR OTHER CONTENT.

- **20. LIMITATION OF LIABILITY**

IDMAA WILL NOT BE LIABLE FOR SHORT DELIVERY OR DEFECTIVE PRODUCTS UNLESS A CLAIM IS NOTIFIED BY YOU IN WRITING WITHIN 48 HOURS OF DELIVERY IN ACCORDANCE WITH RETURN AND EXCHANGE TERMS. THE NOTIFICATION MUST INCLUDE THE INVOICE NUMBER, DELIVERY NOTE NUMBER AND DETAILS OF THE CLAIM. IDMAA WILL NOT BE LIABLE IN ANY WAY FOR LOSS, DAMAGE, COSTS OR EXPENSES (INCLUDING LOSS OF PROFIT, REVENUE, GOODWILL OR DATA) ARISING DIRECTLY OR

INDIRECTLY FROM ANY FAILURE OR DELAY IN PERFORMING ANY OBLIGATION UNDER THIS AGREEMENT BY REASON OF ANY EVENT OR CIRCUMSTANCE OUTSIDE THE REASONABLE CONTROL OF IDMAA, INCLUDING BUT NOT LIMITED TO), ANY STRIKES, INDUSTRIAL ACTION, FAILURE OF POWER SUPPLIES OR EQUIPMENT, GOVERNMENT ACTION OR ACT OF GOD.

THE SITE IS PROVIDED DEVOID OF ANY WARRANTIES OR GUARANTEES. THE END USER MUST BEAR THE RISKS ASSOCIATED WITH THE USE OF THE SITE. THE SITE PROVIDES CONTENT WHICH ARE SOURCED FROM OTHER WEBSITES OR RESOURCES AND WHILE IDMAA TRIES TO ENSURE THAT MATERIAL INCLUDED ON THE SITE IS CORRECT, REPUTABLE AND OF HIGH QUALITY, IDMAA DOES NOT ACKNOWLEDGE ANY RESPONSIBILITY IF THIS IS NOT THE CASE. IDMAA WILL NOT BE RESPONSIBLE FOR ANY ERRORS OR OMISSIONS OR FOR THE RESULTS OBTAINED FROM THE USE OF SUCH INFORMATION OR FOR ANY TECHNICAL PROBLEMS YOU MAY EXPERIENCE AS A RESULT OF THE USE OF THE SITE.

THIS DISCLAIMER DOES NOT APPLY TO ANY PRODUCT WARRANTY OFFERED BY THE MANUFACTURER OF THE PRODUCT AS SPECIFIED IN THE PRODUCT SPECIFICATIONS. THIS DISCLAIMER CONSTITUTES AN ESSENTIAL PART OF THIS T&C.

IDMAA, ITS ASSOCIATES AND TECHNOLOGY PARTNERS MAKE NO REPRESENTATIONS OR WARRANTIES ABOUT THE ACCURACY, RELIABILITY, COMPLETENESS, CURRENT-NESS AND/OR TIMELINESS OF ANY CONTENT, INFORMATION, SOFTWARE, TEXT, GRAPHICS, LINKS OR COMMUNICATIONS PROVIDED ON OR THROUGH THE USE OF THE SITE OR THAT THE OPERATION OF THE SITE WILL BE ERROR FREE AND/OR UNINTERRUPTED.

CONSEQUENTLY, IDMAA ASSUMES NO LIABILITY WHATSOEVER FOR ANY MONETARY OR OTHER DAMAGE SUFFERED BY YOU ON ACCOUNT OF THE DELAY, FAILURE, INTERRUPTION, OR CORRUPTION OF ANY DATA OR OTHER INFORMATION TRANSMITTED IN CONNECTION WITH USE OF THE SITE; AND/OR ANY INTERRUPTION OR ERRORS IN THE OPERATION OF THE SITE.

YOU EXPRESSLY UNDERSTAND AND AGREE THAT IDMAA AND ITS SUBSIDIARIES, AFFILIATES, OFFICERS, EMPLOYEES, AGENTS, PARTNERS AND LICENSORS SHALL NOT BE LIABLE TO YOU FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR EXEMPLARY DAMAGES, INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, GOODWILL, USE, DATA OR OTHER INTANGIBLE LOSSES (EVEN IF IDMAA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES), RESULTING FROM USE OF THE SITE, SALE AND SUPPLY OF PRODUCTS CONTENT OR ANY RELATED GOODS AND SERVICES.

WITHOUT PREJUDICE TO THE GENERALITY OF THE SECTION ABOVE, THE TOTAL LIABILITY OF IDMAA TO YOU FOR ALL LIABILITIES ARISING OUT OF THIS T&C UNDER ANY APPLICABLE LAW IS LIMITED TO THE ORDER VALUE OF THE PRODUCT ORDERED BY YOU.

THIS LIMITATION OF LIABILITY SECTION SHALL PREVAIL OVER ANY CONFLICTING OR INCONSISTENT PROVISION CONTAINED IN ANY OF THE

DOCUMENTS COMPRISING THIS AGREEMENT. IT IS UP TO YOU TO TAKE PRECAUTIONS TO ENSURE THAT WHATEVER YOU SELECT FOR YOUR USE IS FREE OF SUCH ITEMS AS VIRUSES, WORMS, TROJAN HORSES AND OTHER ITEMS OF A DESTRUCTIVE NATURE.

- **21. INDEMNITY**

YOU AGREE TO INDEMNIFY AND HOLD IDMAA (AND ITS OFFICERS, DIRECTORS, AGENTS, SUBSIDIARIES, JOINT VENTURES, AND EMPLOYEES) HARMLESS FROM ANY CLAIM OR DEMAND, INCLUDING REASONABLE ATTORNEYS FEES, OR ARISING OUT OF OR RELATED TO YOUR BREACH OF THIS T&C, OR YOUR VIOLATION OF THE RIGHTS OF A THIRD PARTY INCLUDING BUT NOT LIMITED TO BREACH OF ANY WARRANTIES, REPRESENTATIONS OR UNDERTAKINGS OR IN RELATION TO THE NON-FULFILLMENT OF ANY OF YOUR OBLIGATIONS UNDER THIS END USER AGREEMENT OR ARISING OUT OF VIOLATION OF ANY APPLICABLE LAWS, REGULATIONS INCLUDING BUT NOT LIMITED TO INTELLECTUAL PROPERTY RIGHTS, PAYMENT OF STATUTORY DUES AND TAXES, CLAIM OF LIBEL, DEFAMATION, VIOLATION OF RIGHTS OF PRIVACY OR PUBLICITY, LOSS OF SERVICE BY OTHER SUBSCRIBERS AND INFRINGEMENT OF INTELLECTUAL PROPERTY OR OTHER RIGHTS. THIS CLAUSE SHALL SURVIVE THE EXPIRY OR TERMINATION OF THIS T&C.

- **22. SEVERABILITY**

IF ANY OF THE TERMS SHALL BE DEEMED VOID, INVALID OR UNENFORCEABLE FOR ANY REASON, THAT CONDITION SHALL BE DEEMED SEVERAL AND SHALL NOT AFFECT THE ENFORCEABILITY OF ANY REMAINING PROVISION.

- **23. CUSTOMER COMMUNICATION**

IDMAA WILL COMMUNICATE WITH YOU ABOUT YOUR ORDER AND THE PURCHASED PRODUCT THROUGH ANY OF THE MODE USING EMAIL, SMS AND TELEPHONE OR ALL OF THEM OR ANY OTHER MODE. ACCOUNT HOLDERS MUST PROVIDE A VALID EMAIL ADDRESS AND CONTACT TELEPHONE AND/OR MOBILE NUMBER TO IDMAA FOR THIS PURPOSE. WHEN YOU USE THE SITE OR SEND EMAILS TO IDMAA, YOU ARE COMMUNICATING WITH IDMAA ELECTRONICALLY AND CONSENT TO RECEIVE COMMUNICATIONS FROM IDMAA ELECTRONICALLY.

FROM TIME TO TIME, IDMAA PRIVATE LIMITED. ("WE", "US", "OUR"), OUR AFFILIATES, AFFILIATE BRANDS, OUR THIRD PARTY SERVICE PROVIDERS AND AGENTS AND OTHER CONTRACTUAL THIRD PARTIES("AUTHORIZED THIRD PARTIES") WILL ALSO SEND YOU MARKETING MATERIAL. IF YOU DO NOT WISH TO RECEIVE SUCH MATERIAL, YOU CAN UPDATE/MANAGE YOUR SUBSCRIPTION FROM OUR MAILING LIST AT ANY TIME BY USING THE

UNSUBSCRIBE FUNCTION IN THE ELECTRONIC MARKETING COMMUNICATION OR BY CONTACTING CUSTOMER CARE. YOU AGREE THAT ALL AGREEMENTS, NOTICES, DISCLOSURES AND OTHER COMMUNICATIONS THAT WE PROVIDE TO YOU ELECTRONICALLY SATISFY ANY LEGAL REQUIREMENT THAT SUCH COMMUNICATIONS BE IN WRITING. IDMAA PRIVATE LIMITED ("WE", "US", "OUR")/OR, OUR AFFILIATES, AFFILIATE BRANDS, OUR THIRD PARTY SERVICE PROVIDERS AND AGENTS AND OTHER CONTRACTUAL THIRD PARTIES("AUTHORIZED THIRD PARTIES") PROMOTIONAL ALERTS ARE SMS MESSAGES THAT ARE SENT TO OPTED IN USERS THAT CONTAIN PROMOTIONAL CONTENT FOR IDMAA CUSTOMERS. ALL IDMAA PROMOTIONAL ALERTS ARE COMPLIMENTARY, MESSAGE & DATA RATES MAY APPLY. DEPENDING ON YOUR TEXT PLAN, YOU MAY BE CHARGED BY YOUR CARRIER. IF YOU DO NOT WISH TO RECEIVE SUCH ALERTS, YOU CAN UPDATE/MANAGE YOUR SUBSCRIPTION BY CONTACTING CUSTOMER CARE OR SENDING MAIL AT INFO@IDMAA.IN. WE MAY USE AUTODIALER OR NON-AUTODIALER TECHNOLOGY TO SEND THE TEXT MESSAGES DESCRIBED ABOVE TO THE MOBILE PHONE NUMBER YOU SUPPLY WHEN YOU OPT IN.

- **24. LINKS**

THE SITE OR THIRD PARTIES MAY PROVIDE LINKS TO OTHER WORLD WIDE WEB SITES OR RESOURCES. BECAUSE IDMAA HAS NO CONTROL OVER SUCH SITES AND RESOURCES, YOU ACKNOWLEDGE AND AGREE THAT IDMAA IS NOT RESPONSIBLE FOR THE AVAILABILITY OF SUCH EXTERNAL SITES OR RESOURCES, AND DOES NOT ENDORSE AND IS NOT RESPONSIBLE OR LIABLE FOR ANY CONTENT, ADVERTISING, PRODUCTS OR OTHER MATERIALS ON OR AVAILABLE FROM SUCH SITES OR RESOURCES. YOU FURTHER ACKNOWLEDGE AND AGREE THAT IDMAA SHALL NOT BE RESPONSIBLE OR LIABLE, DIRECTLY OR INDIRECTLY, FOR ANY DAMAGE OR LOSS CAUSED OR ALLEGED TO BE CAUSED BY OR IN CONNECTION WITH USE OF OR RELIANCE ON ANY SUCH CONTENT, GOODS OR SERVICES AVAILABLE ON OR THROUGH ANY SUCH SITE OR RESOURCE.

- **25. ACCESS TO PASSWORD PROTECTED/SECURE AREAS**

ACCESS TO AND USE OF PASSWORD PROTECTED AND/OR SECURE AREAS OF THE SITE IS RESTRICTED TO AUTHORIZED END USERS ONLY. UNAUTHORIZED INDIVIDUALS ATTEMPTING TO ACCESS THESE AREAS OF THE SITE MAY BE SUBJECT TO PROSECUTION.

- **26. MODIFICATIONS AND NOTIFICATION OF CHANGES**

IDMAA RESERVES THE RIGHT TO MAKE CHANGES TO THE SITE, RELATED POLICIES AND AGREEMENTS, THIS T&C AND THE PRIVACY POLICY AT ANY TIME. IF IDMAA MAKES A MATERIAL MODIFICATION TO THIS T&C, IT WILL

NOTIFY YOU BY: (I) SENDING AN EMAIL TO THE ADDRESS ASSOCIATED WITH YOUR ACCOUNT OR (II) POSTING SUCH MODIFICATION ON THE SITE. IDMAA IS NOT RESPONSIBLE FOR YOUR FAILURE TO RECEIVE AN EMAIL DUE TO THE ACTIONS OF YOUR ISP OR ANY EMAIL FILTERING SERVICE; THEREFORE, YOU SHOULD ADD IDMAA TO THE LIST OF DOMAINS APPROVED TO SEND YOU EMAIL (COMMONLY KNOWN AS YOUR "WHITE LIST"). DISPLAYING A PROMINENT ANNOUNCEMENT ABOVE THE TEXT OF THIS T&C OR THE PRIVACY POLICY, AS APPROPRIATE, FOR THIRTY (30) DAYS, SHALL ALSO BE DEEMED SUFFICIENT NOTIFICATION, OF SUCH CHANGES. AFTER NOTICE OF A MODIFICATION TO THE T&C OR THE PRIVACY POLICY HAS BEEN POSTED FOR 30 DAYS, THE NOTICE WILL BE REMOVED AND A BRIEF DESCRIPTION OF THE MODIFICATION AND THE DATE THAT IT WENT INTO EFFECT WILL BE PLACED IN THE HISTORICAL MODIFICATIONS SECTION AT THE END OF THE T&C AND PRIVACY POLICY. IF YOU HAVE NOT USED THE SITE FOR MORE THAN 30 DAYS, YOU SHOULD CHECK THESE TWO SECTIONS FOR ANY MODIFICATIONS TO THE T&C OR PRIVACY POLICY PRIOR TO ANY FURTHER USE OF THE SITE. SHOULD YOU WISH TO TERMINATE YOUR ACCOUNT DUE TO A MODIFICATION TO THE T&C OR THE PRIVACY POLICY, YOU MAY DO SO BY SENDING AN EMAIL WITH THE SUBJECT LINE "TERMINATION" TO THE FOLLOWING EMAIL ADDRESS: INFO@IDMAA.IN . IF YOU CHOOSE TO CONTINUE USING THE SITE, YOU AGREE THAT BY DOING SO YOU WILL BE DEEMED TO ACCEPT THE NEW T&C OR PRIVACY POLICY, AS RELEVANT.

- **27. TRADEMARKS**

ALL MATERIAL AND CONTENT ON THE SITE, INCLUDING BUT NOT LIMITED TO THE IMAGES, ILLUSTRATIONS, AUDIO CLIPS, VIDEO CLIPS, LOGOS, TRADEMARKS AND/OR SERVICE MARKS ARE PROTECTED BY COPYRIGHTS, TRADEMARKS, AND OTHER INTELLECTUAL PROPERTY RIGHTS ("CONTENT") THAT ARE OWNED AND CONTROLLED BY US OR BY OTHER PARTIES THAT HAVE LICENSED THEIR MATERIAL TO US. END USERS ARE PROHIBITED FROM USING ANY CONTENT FOR ANY PURPOSE INCLUDING, BUT NOT LIMITED TO USE AS META-TAGS ON OTHER PAGES OR SITES ON THE WORLD WIDE WEB WITHOUT THE WRITTEN PERMISSION OF IDMAA OR SUCH THIRD PARTY WHICH MAY OWN THE MARKS. END USERS ARE PROHIBITED FROM MODIFYING, COPYING, DISTRIBUTING, TRANSMITTING, DISPLAYING, PUBLISHING, SELLING, LICENSING, CREATING DERIVATIVE WORKS OR USING ANY CONTENT AVAILABLE ON OR THROUGH THE SITE IN ANYWAY FOR COMMERCIAL OR PUBLIC PURPOSES.

- **28. BILLING**

THE PRICE OF OUR NON-DISCOUNTED MERCHANDISE IS INCLUSIVE OF ALL TAXES. IDMAA RESERVES THE RIGHT TO COLLECT THE TAXES FOR SHIPPING CHARGES WHEREVER APPLICABLE.

- **29. RETURNS**

IDMAA HAS PUT NO-HASSLE PROCEDURES TO ENSURE THAT YOU CAN BUY FROM US IN CONFIDENCE AND RETURN THE ITEM. IN CASE YOU ARE NOT HAPPY WITH THE ORDER YOU HAVE RECEIVED OR YOU FOUND SOME ISSUE IN THE QUALITY/SIZE OR COLOUR OF THE ITEM, PLEASE INFORM CUSTOMER CARE IMMEDIATELY OF THIS ISSUE SO THAT IT CAN BE RETURN BACK TO US, AND WE WILL ARRANGE FOR RETURN SHIPPING. PRODUCTS RETURNED MUST BE UNUSED, UNWORN, UNWASHED AND UNDAMAGED BY YOU.

RETURN OF PRODUCTS WILL BE ACCEPTED ONLY IF THEY ARE RETURNED IN THEIR ORIGINAL PACKAGING AND WITHIN 7 DAYS OF PURCHASE. WE WILL ARRANGE FOR A RETURN PICK-UP OF YOUR ORDER AND THE COURIER SHALL PICK IT WITHIN 72 WORKING HOURS OF YOUR REQUEST. PLEASE BEAR IN MIND IT MAY TAKE 2-7 WORKING DAYS FOR THE PRODUCT TO REACH BACK TO OUR ORDER PROCESSING CENTRE.

PLEASE NOTE THAT WE DO NOT ACCEPT RETURNS OR EXCHANGES ON ITEMS VALUED AT RS. 300 OR LESS. FURTHER, PLEASE NOTE THAT WE DO NOT ACCEPT ANY RETURNS OR EXCHANGES FOR STATIONARY AND PAPER ITEMS.

HOW TO RETURN

All items to be returned must be unused and in their original condition with all original tags and packaging intact and should not be broken or tampered with.

Ensure order number is correctly written on the return label/ etc.

Package the item in its original packaging, we request you to place the box in further protective packaging to ensure there is no damage in shipping the goods.

If you choose to self-ship your returns, kindly pack the items securely to prevent any loss or damage during transit. In case if shipment is damaged or any item is missing, IDMAA will not be responsible for such damage. Hence, we recommend you to use a reliable courier service.

This is subject to your return having met the requirements of this Policy.

Also note that any damage caused due to neglect, improper usage or application will not be covered under our Returns Policy.

Return Address:

Mr. Pradeep Yadav

C/O IDMAA Private Limited

Gala No A2, Sr No 144, H No 3, Bharat Compound

Opp Dodhia Petrol Pump, Kashimira

Mira Road, Thane,

Maharashtra, 401107

- **30. WARRANTY**

Products can only be returned if they are in an unused/unwashed condition with all the tags and brand box/brand polybags, within 7 days from date of purchase

Warranty, against manufacturing defects for the products exists for only 3 months from the date of Purchase for all orders placed through our website. Warranty can be availed only against manufacturing defects and it cannot be claimed for defects due to mishandling of the products or normal wear and tear

- **31. REFUND CLAUSE**

IDMAA RETURN POLICY OFFERS YOU THE OPTION TO RETURN ITEMS PURCHASED WITHIN 7 DAYS OF THE RECEIPT. IN CASE OF COD, BANK ACCOUNT DETAILS TO BE SUBMITTED AT TIME OF PLACING RETURN REQUEST FOR AMOUNT TRANSFER TO YOUR BANK ACCOUNT, WE WILL REFUND THE AMOUNT YOU PAID FOR THE PRODUCTS INTO YOUR BANK ACCOUNT ONLY. FOR SAME KINDLY SHARE YOUR BENEFICIARY NAME, BANK ACCOUNT NO. AND BANK IFSC CODE AT info@idmaa.in. IN CASE OF PREPAID REFUNDS, THE AMOUNT WOULD BE REFUNDED IN THE SAME ACCOUNT THROUGH WHICH YOU HAVE MADE THE PAYMENT.

ALSO, PLEASE NOTE THAT THE CASH ON DELIVERY CONVENIENCE CHARGE AND THE SHIPPING CHARGE WOULD NOT BE INCLUDED IN THE REFUND VALUE OF YOUR ORDER AS THESE ARE NON-REFUNDABLE CHARGES. ALL RETURNS ARE SUBJECT TO IDMAA'S DISCRETION WHICH SHALL BE DEEMED FINAL AND BINDING.

- **32. DELIVERY**

DOMESTIC ORDERS (WITHIN INDIA) WOULD BE PROCESSED WITHIN 48 BUSINESS HOURS AND SHIPPED THROUGH A DOMESTIC COURIER COMPANY. BEST POSSIBLE ATTEMPT SHALL BE MADE TO DELIVER ORDERS WITHIN 72 BUSINESS HOURS FROM THE DATE OF INVOICE. HOWEVER, THERE MAY BE DELAY IN DELIVERING TO REMOTE AREAS / VILLAGES AND OTHER TOWNS AS DELIVERY IS PURELY VESTED WITH COURIER COMPANIES. DELAY IN DELIVERY MAY BE ATTRIBUTED TO UNFAVORABLE CONDITIONS INCLUDING BUT NOT LIMITED TO BAD WEATHER, EPIDEMIC OR PANDEMIC, GOVERNMENT ORDER, STRIKE, CURFEW, NATURAL CALAMITIES. IDMAA SHALL IN NO CASE BE LIABLE FOR ANY MENTAL AGONY OR LOSS CAUSED DUE TO DELAY IN DELIVERY. IN CASE OF MULTIPLE ORDERS TO BE PLACED AT DIFFERENT ADDRESS, SEPARATE ORDERS SHALL BE PLACED FOR EACH ADDRESS. TRACKING DETAILS SHALL BE SENT TO YOUR REGISTERED EMAIL ID & MOBILE NUMBER AS AND WHEN PRODUCTS ARE RELEASED FROM OUR PREMISES.

EVERY ATTEMPT SHALL BE MADE TO ENSURE ON TIME SAFE DELIVERY OF YOUR ORDER BY BOTH IDMAA AND THE COURIER PARTNER. THE LIABILITY OF IDMAA SHALL BE LIMITED TO COST OF GOOD/ ORDER IN CASE OF ANY

DAMAGE OR LOSS OF GOOD IN TRANSIT. IDMAA WILL NOT BE LIABLE FOR ANY LOSS OR EXPENSES SUSTAINED BY THE END USER ARISING FROM ANY DELAY IN THE DELIVERY OF THE GOODS HOWSOEVER CAUSED. IDMAA RESERVES THE RIGHT TO MAKE DELIVERY OF THE GOODS IN INSTALLMENTS. IF THE GOODS ARE TO BE DELIVERED IN INSTALLMENTS, EACH DELIVERY WILL CONSTITUTE A SEPARATE CONTRACT. YOU MAY NOT TREAT THE CONTRACT (AS A WHOLE) AS REPUDIATED IF IDMAA FAILS TO DELIVER ANY ONE OR MORE OF THE INSTALLMENTS OR IF YOU HAVE A CLAIM IN RESPECT OF ANY ONE OR MORE OF THE INSTALLMENTS.

- **33. CASH ON DELIVERY**

YOU AGREE, UNDERSTAND AND CONFIRM THAT FOR THE CASH ON DELIVERY ("COD") DETAILS PROVIDED BY YOU FOR AVAILING OF SERVICES ON IDMAA WILL BE CORRECT AND ACCURATE. YOU FURTHER AGREE AND UNDERTAKE TO PROVIDE THE CORRECT AND RESPONSIBLE PERSONS NAME, VALID ADDRESS AND CONTACT DETAILS TO IDMAA AT THE TIME OF ORDER. IDMAA WILL NOT USE OR SHARE THIS INFORMATION WITH ANY THIRD PARTY UNLESS AUTHORISED BY YOU, OR REQUIRED FOR FRAUD VERIFICATIONS OR BY LAW, REGULATION OR COURT ORDER. THE CUSTOMER WILL BE LIABLE FOR HIS ORDER AS SOON AS THE ORDER HAS BEEN DISPATCHED OUT OF WAREHOUSE AND ANY COD CHARGES LEVIED BY IDMAA.

COD CHARGES: TO BE BRONE BY THE SHIPPER.

- **34. SURVIVAL OF TERMS AFTER AGREEMENT ENDS**

NOTWITHSTANDING ANY OTHER PROVISIONS OF THIS T&C, OR ANY GENERAL LEGAL PRINCIPLES TO THE CONTRARY, ANY PROVISION OF THIS T&C THAT IMPOSES OR CONTEMPLATES CONTINUING OBLIGATIONS ON A PARTY WILL SURVIVE THE EXPIRATION OR TERMINATION OF THIS T&C.

- **35. MISCELLANEOUS**

THE PRODUCTS, SERVICES AND THE SITE BEING OFFERED BY IDMAA HERETO ARE SUBJECT TO LAWS OF THE REPUBLIC OF INDIA. USE OF THE PRODUCTS, SERVICES AND/OR THE SITE FOR ANY OTHER COUNTRY OR JURISDICTION IS AT YOUR SOLE RISK. IF ANY OF THESE CONDITIONS ARE DEEMED INVALID, VOID, OR FOR ANY REASON UNENFORCEABLE, THE PARTIES AGREE THAT THE COURT SHOULD ENDEAVOR TO GIVE EFFECT TO THE PARTIE'S INTENTIONS AS REFLECTED IN THE PROVISION, AND THE UNENFORCEABLE CONDITION SHALL BE DEEMED SEVERABLE AND SHALL NOT AFFECT THE VALIDITY AND ENFORCEABILITY OF ANY REMAINING CONDITION. FROM TIME TO TIME IDMAA MAY OFFER SPECIAL PROMOTIONAL OFFERS WHICH MAY OR MAY NOT APPLY TO YOUR IDMAA ACCOUNT. FOR AVAILING SUCH PROMOTIONAL OFFERS, YOU AGREE TO BE BOUND BY ANY

ADDITIONAL TERMS AND CONDITIONS FOR THESE SPECIAL OFFERS WHICH ARE LAID DOWN BY IDMAA. THIS T&C AND THE RELATIONSHIP BETWEEN YOU AND IDMAA WILL BE GOVERNED BY THE LAWS AS APPLICABLE IN INDIA. ANY DISPUTE(S) ARISING OUT OF THIS T&C WILL BE HANDLED IN THE COMPETENT COURTS OF BARNALA, INDIA. THE FAILURE OF IDMAA TO ACT WITH RESPECT TO A BREACH BY YOU OR OTHERS DOES NOT WAIVE ITS RIGHT TO ACT WITH RESPECT TO SUBSEQUENT OR SIMILAR BREACHES. IDMAA DOES NOT GUARANTEE IT WILL TAKE ACTION AGAINST ALL BREACHES OF THIS T&C. EXCEPT AS OTHERWISE, EXPRESSLY PROVIDED IN THIS T&C, THERE SHALL BE NO THIRD-PARTY BENEFICIARIES TO THIS T&C. THIS T&C CONSTITUTES THE ENTIRE AGREEMENT BETWEEN YOU AND IDMAA AND GOVERNS YOUR USE OF THE SITE, SUPERSEDING ANY PRIOR AGREEMENTS BETWEEN YOU AND IDMAA WITH RESPECT TO THE SITE.